

# Terms and Conditions.

## **Currency**

All prices are in Australian dollars (AUD\$). Payments can be made by Visa, MasterCard, Cheque or Direct Deposit. If making a booking online we only accept Visa and MasterCard payments.

## **Deposit**

If a booking is made more than sixty (60) days prior to the scheduled trip date, a deposit of \$400 per person is required to reserve your place, with the balance payable no less than sixty (60) days before the departure date. For reservations made sixty (60) days or less from the departure date, full payment must be made at time of booking.

## **Single Travellers**

Prices are based on per person twin-share. Single travellers will be paired with another single traveller of the same gender at no additional charge. If guests would like to guarantee sole occupancy they can choose to pay an additional single supplement subject to availability.

## **Children**

Children 12 years and above are considered to be adults. Children under 12 years of age are welcome to join a trip but enquiries and bookings must be made with our office directly. Ideally, children joining a trip should not be less than 7 years of age unless they are part of a private group booking.

## **Booking Procedure**

A booking for a trip can be made by:

- a. Completing and signing a Booking Form & a Responsibility Form and forwarding the forms to The Maria Island Walk Pty Ltd by email, fax or post; and
- b. Making a payment in accordance with the '**Deposit**' section of these Terms and Conditions.

## **Cancellation Policy and Travel Insurance**

The following cancellation policy applies:

- Booking cancelled more than 42 days prior to scheduled trip departure date – full refund.
- Booking cancelled between 42 and 14 days before scheduled trip departure date – a cancellation fee of \$400 per person will be charged and the balance amount paid will be refunded.
- Booking cancelled less than 14 days before scheduled trip departure date – no part of monies paid will be refunded.
- The Maria Island Walk Pty Ltd reserve the right to cancel bookings that have not been paid for in full 60 days before scheduled trip departure date.

The Maria Island Walk Pty Ltd reserves the right to cancel any trip, due to sea conditions, low guest numbers or other circumstance out of its control. If a trip is cancelled a full refund will be provided for the trip cost however, The Maria Island Walk Pty Ltd will not responsible for reimbursement of cost of flights, accommodation, hire car, meals or any other incidental costs which are or may be incurred in relation to the cancelled trip.

The Maria Island Walk Pty Ltd strongly recommends the purchase of travel insurance to cover flight cancellations, family emergencies or medical and health concerns

## **Privacy & Security Policy**

The Maria Island Walk Pty Ltd is dedicated to keeping your details private. Any personal information we collect in relation to you is kept strictly secure and only used to identify your needs to help The Maria Island Walk Pty Ltd make your trip an enjoyable experience. Your personal information is not used for any other purpose and is not sold or passed to third parties for their marketing purposes.

When purchasing from The Maria Island Walk Pty Ltd your financial details are passed through a secure server using the latest 128-bit SSL (secure sockets layer) encryption technology. 128-bit SSL encryption is approximated to take at least one trillion years to break, and is the industry standard.

## **The Maria Island Walk Pty Ltd**

**ABN: 16 109 252 637**